

## GENERAL INFORMATION

**Sample - Not Program Specific** 

Name of TBI Program: FAST TRACK #1 (10 weeks of classes, 12 weeks total)

Location: The Believer's North Suite

Day and Class Time: Sundays at 9:30 - 10:30 am

## Information For Your Session

//	Volume 1	Strong-For-Life Choices
//	Volume 2	Following Jesus
_/_/_	Volume 3	Bible Basics
_/_/_	Volume 4	Who You Are In Christ
//	Volume 5	Recognizing God's Voice
//	Volume 6	God's Great Love
//	Volume 7	How To Study Your Bible
_/_/_		Strong-For-Life Relationships BI Commencement invitations are online.
//	Volume 9	Faith Principles
_/_/_		Discovering God's Will Request your diploma online.
//	Group Gathering	: Congratulate & Celebrate
//	TBI Commencen	nent - Proper Attire Requested

	Name	Pl	hone	
equest your TBI Chris	tian Life Studies diploma by		•	
	,	Date		
The TBI Group photo w	ill be immediately after Comn	nencement		
• •	•		Location	

## **COMMON STUDENT TECHNICAL ISSUES**

Don't let the online portion intimidate or discourage you from the final goal. Octogenarians have completed this course with the help of an awesome Group Contact and classmates who took the time to help them step-by-step.

- I can't hear the videos. Make sure the volume on the device is turned up and activated. Try viewing it on a different device or browser.
- **My browser doesn't support the program.** If it doesn't work on Safari, try Google Chrome or Microsoft Edge. Some browsers, over others, are better supported by specific devices.
- My dashboard doesn't show the videos. Usually, when a dashboard is not showing any part of the program, like videos or quizzes, it can be because a student missed a step in the email instructions when creating the profile. Walk through the steps again with them. If the issue persists after you've taken all the steps, contact TBI, and we'll be happy to help.
- **My program is slow or gets stuck.** Try checking the network wifi settings, restarting or updating your device.
- I don't have a computer. Can I still do TBI? Yes, if you can access it from your phone or from the computer of a family member or friend. Ask your Group Contact to consider making a laptop available at your church at certain times for anyone who has tech issues, to log on and complete their quiz.
- Why am I making grades higher than 100 on my quiz? If you change an answer without starting over, you will accumulate points. Close it out and begin a new quiz.

## **FAQ ABOUT TEXAS BIBLE INSTITUTE**

- Q. Are guests or children allowed to sit in a class?
- A. To be considerate to your classmates, guests or children are not recommended.
- Q. What's the best tip to do well during TBI?
- A. Set a specific time daily to study and stay current with your quizzes.
- Q. Is attendance mandatory? My job might prevent me from attending.
- A. Students receive their diplomas based on passing ten quizzes, not attendance.

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