

Worksheet

The Edge Team Training

Module 8 – Session 4

Creating Heroes

Who can you make the hero of the story

EXERCISE 1. Steps to Create a Hero

1. Which project can you use to create a hero?
2. Who do you want to make a hero? _____
3. Tell them of your intention
4. Share the narrative you are going to use at the end of the project. Remember:
 - a. Detailed, specific, with a kind tone.
 - b. “Nathalie is the hero of this story. She installed the new AI program called ADA in our customer service department. She had no prior knowledge of AI or any programming experience. Yet in 6 weeks, she implemented the new technology that reduced support calls by 50%. Nathalie is the true hero of this story.” (Notice how this narrative is specific, detailed, and kind).
5. Who do you need to enroll to support this person?
6. Once completed, give people their moment in the spotlight